

Cancel/Modify Reservations via MindBody

1. Log into online account. <https://clients.mindbodyonline.com/classic/home?studioid=144441>
2. Go to the My Info tab > My Schedule and cancel from there or,
3. Log into the MINDBODY® App
4. Go to My Schedule
5. Select your reservation and click on Cancel.
6. After a class is canceled, **you cannot get a refund!** Your credit will go towards a new class. You have three months from the date of your cancellation to take the rescheduled class.

Cancellation Policy

Prenatal Classes and Registration Policy

Classes fill quickly, and space is limited. We recommend that you register early in your pregnancy before you reach 30-weeks.

If a class is full, you will be placed on waiting list for another class in the future. Please be advised that class dates are subject to change. You will be notified about any changes Pre-payment and registration are required prior to attending.

Payments must be received prior to attending a class. If payment is not received, at least 24-hours before you will be removed from the class roster. **No Refunds will be given for non-attendance, but credit will be given towards other Momease class(es) or Services. Refunds will be considered for medical reasons only.**

If you have questions, need additional information, or wish to register for a class, please call 703-739-2832. Weekdays, 9 am – 5 pm (EST) and Saturdays or Sundays, 9 am – 12pm (EST), someone will return phone call within 24-hours, or Call Momease after hour number 703-739-2831.

Changing classes or Cancellation Policy as of Sept 22, 2014

There is NO FEE to change classes within 72 hours of class start date. A fee of \$20.00 will be charged if cancellation or class change is under 72 hours. This fee could be waived for medical reasons. Prenatal Yoga and Prenatal Fitness classes are exempted from this fee.

Confirmation

You will receive an online receipt with the reservation when payment is processed. An email reminder will be sent 2 to 3 days providing room location and other information.

INSURANCE/FSA REIMBURSEMENTS AVAILABLE

Insurance companies and flexible spending accounts often reimburse the cost of doula services.

To get your reimbursement for Doula Services:

Fill out the online registration form for doula package. Pay online using Momease website. You will receive an email receipt. Send this receipt to your insurance company or flexible spending account firm.

If you would like to cancel or modify a reservation or appointment, click "Cancel."